# PRAISE JOSIAH

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#### **PROFILE**

Software Engineer with experience in building scalable backend systems, full-stack applications, and Al-assisted support solutions. Skilled in JavaScript/TypeScript, Python, and modern frameworks including Node.js, NestJS, Express, React, and Django. Passionate about clean code, system architecture, and delivering production-ready solutions.

### SKILLS MATRIX

Backend (Node, NestJS, Express)

Python & Django

Intermediate
React & Next.js

Intermediate
SQL (PostgreSQL)

NoSQL (MongoDB)

Intermediate
Docker, Redis, CI/CD

Advanced
Intermediate
Intermediate

### **CORE SKILLS**

Languages: JavaScript, TypeScript, Python

Backend: Node.js (Express, NestJS), Django, REST APIs, Microservices Frontend: React, Next.js, Component-based UI, State Management

Databases: PostgreSQL, MongoDB

DevOps: Docker, Git/GitHub, Redis, CI/CD, Testing

### PROFESSIONAL EXPERIENCE

Backend Developer — TessaHQ (Al-Driven Support System) | Jun 2025 – Jul 2025 | Contract - Integrated Intercom and Zendesk into the Al support automation platform, enabling Al-driven response handling.

- Improved backend code structure and maintainability.
- Supported Al-assisted customer service by automating responses and escalating complex cases to human agents.

Tech Stack: Python, Django, PostgreSQL, Redis, Docker

Full-Stack Developer — EasyRecon (FinTech Reconciliation Platform) | Dec 2023 – Feb 2024 | Contract

- Enhanced frontend and backend codebases, improving performance and clarity.
- Implemented new features to optimize the reconciliation workflow.
- Improved UI/UX for financial admin dashboard.

Tech Stack: Node.js, Express, React, MongoDB

## PROJECT HIGHLIGHTS

Universal Event Ticketing — Full-Stack Developer

- Developed an event ticketing platform with event creation, ticket purchase, and QR-based validation.

Whistleblowing Platform (Multi-Tenant) — Backend Developer

- Built an anonymity-focused reporting system enabling organizations to manage whistleblowing cases securely.

Simple Shell (C) — Systems Programming Practice

- Developed a basic Linux shell demonstrating low-level C programming and OS knowledge.